

Terms & Conditions

1. Appointments & Bookings

All treatments at Touched by June are by appointment only. Appointments can be made via our booking platform, WhatsApp, or directly with the spa. We recommend arriving at least **10 minutes early** to allow time for consultation and to ensure your session begins on time.

Late arrivals may result in a shortened session to respect the next client's booking, with the full treatment fee still applicable.

2. Cancellations & Rescheduling

We require a minimum of 24 hours' notice for cancellations or rescheduling.

- Cancellations made with less than 24 hours' notice may incur a 50% cancellation fee.
- No-shows may be charged 100% of the treatment fee.
- Repeated late cancellations may require full prepayment for future bookings.

3. Payments

Payment is required prior to or immediately after your treatment, unless otherwise agreed.

We accept:

- EFT
- Card payments
- Cash (where applicable)

Prices are subject to change without prior notice but will always be honoured at the rate confirmed at booking.

4. Health & Medical Disclosure

Clients are responsible for disclosing any **medical conditions, injuries, allergies, pregnancy, or physical limitations** prior to their treatment.

This includes but is not limited to:

- Recent surgery
- Chronic pain or illness
- Skin conditions
- Pregnancy
- High blood pressure
- Use of medication that may affect treatment

Touched by June reserves the right to **modify or decline a treatment** if it is deemed unsafe or unsuitable.

Terms & Conditions

5. Scope of Practice

All treatments provided are **professional therapeutic massage and bodywork services** only.

We **do not** condone:

Inappropriate or suggestive conduct

Any inappropriate behaviour will result in **immediate termination of the session**, and the full treatment fee will remain payable.

6. Client Comfort & Consent

Client comfort and consent are central to every session.

- Pressure, technique, and focus areas can be adjusted at any time.
- Clients are encouraged to communicate discomfort or preferences during their treatment.
- Consent may be withdrawn at any time.

7. Hygiene & Personal Belongings

Clients are expected to arrive in a **clean and hygienic condition**.

Touched by June is not responsible for the loss or damage of personal belongings brought onto the premises. Please keep valuables to a minimum.

8. Mobile Services (If Applicable)

For mobile massage services:

- A safe, clean, and quiet space must be provided
- Adequate parking access is required
- Additional travel fees may apply outside designated service areas

9. Right to Refuse Service

Touched by June reserves the right to refuse or discontinue service to any client who:

- Is under the influence of drugs or alcohol
- Behaves disrespectfully or inappropriately
- Fails to comply with these Terms & Conditions

Terms & Conditions

10. Liability

While every care is taken to provide safe and professional treatments, clients acknowledge that massage therapy carries inherent risks.

Touched by June, its therapists, and staff shall not be held liable for:

- Any injury resulting from failure to disclose medical information
- Reactions to oils or products used
- Personal belongings

11. Privacy & Confidentiality

All client information is treated as **strictly confidential** and used only for booking, treatment, and communication purposes, in line with applicable data protection laws.

12. Changes to Terms

Touched by June reserves the right to update or amend these Terms & Conditions at any time. The latest version will always be available on our website or upon request.

14. Acceptance of Terms

By booking or receiving a treatment at Touched by June, you confirm that you have read, understood, and agreed to these Terms & Conditions.